

Refund & Cancellation Policy – Biziverse Pvt. Ltd.

Cancellation

Biziverse users can request cancellation of their subscription within the first 7 calendar days of their first purchase. Cancellation can be requested by sending an email to “sales@biziverse.com” with the subject “Refund Request” and text “Please cancel my subscription and refund the amount.” The email must be sent from the email address registered with us by the customer at the time of the purchase.

Cancellation is not permitted after 7 days OR in case of upgrades or renewals.

Refund

Refund is issued by Biziverse either on request of the customer (as per the format mentioned above for cancellation) during the first 7 calendar days of the first purchase, or on the initiative of Biziverse in case it chooses to discontinue the subscription of any customer for any reason. In case of the latter, pro-rata payment will be refunded depending on the period of subscription remaining. Biziverse will not be liable for any other amount beyond the amount paid for the subscription.

Refund is issued to the original source of payment. Refund is processed from Biziverse within 3-5 working days, and it may take an additional 5-7 working days for the payment gateway or bank to deliver the amount, but this is usually much faster.